

## QUALITY POLICY

POLYLUX products are designed for voltage conversion, safety of installations and quality of electrical energy. It is our aim to offer a wide range of products in this field in order to be able to provide our customers with complete solutions. With more than 50 years of experience we offer a wide range of transformers in ratings from 25 VA to 1,000 kVA.

POLYLUX manufactures transformers for general use and for the most demanding applications such as petrochemical, railways, naval, hospitals, renewable energy and swimming pools, among other fields. The innovative range of harmonic filters and compensators offers a unique and highly effective solution to harmonic problems in office and industrial installations. POLYLUX also offers a range of stabilised and non-stabilised power supplies for all types of DC applications. POLYLUX is also specialised in resin encapsulation, offering multiple technical advantages to the products.

The main objective of our organisation is the search for customer satisfaction. To this end, the Management leads, facilitates and establishes the measures that lead to the implementation and continuous improvement of the processes, annually reviewing both its objectives and the aforementioned processes. Involving all the company's staff, regardless of the level to which they belong.

Our keys to success have always been to have a team of certified professionals and a high level of quality control backed by the guarantee of our installations and the satisfaction of our clients.

**POLYLUX** operates under the following premises:

Constant improvement, with special emphasis on customer relations.

Complying with legal requirements, current regulations and customer expectations applicable to our company's activity.

To detect and control any non-conforming service or incident at the earliest possible stage.

Adopt corrective and preventive measures for non-conformities and incidents, to avoid their recurrence.

Continuous training of our staff, promoting internal communication.

Constant innovation is the basis for adapting to new market demands and continuing to be at the forefront of our sector. In this context, we are continuously improving our range of products and developing innovative products that offer new solutions to our customers.

  
Management